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## Lab Technician

### Job Description

Amplion Clinical Communications, Inc. provides a communications system that empowers hospitals and their caregivers to deliver higher levels of patient care to patients. Through the nurse call system, Amplion provides caregivers with advanced methods to manage patient care requests, alarms and routine care tasks. As a result, caregiver teams become more organized and responsive, patients and families become confident of receiving quality care and management can access real-time data to take patient safety and satisfaction to new levels...while understanding clearly the clinical resources needed for quality care.

We are at the forefront of using technology and interoperability to transform the healthcare clinical and patient experience. If you share our passion for making an impact through new ideas to address critical needs in the healthcare industry, join our team at Amplion.

### Position Summary:

The Lab Technician is responsible for the assembly of the Amplion Nurse Call devices and loading firmware as required. This work includes unboxing devices from the manufacture, complete the assembly of components, and configure the devices with firmware. This position also manages the burn in for specific devices and keeps detail records of that process. This position is located in the Amplion Nashville office.

### Key Responsibilities:

Technical support of product assembly and testing

- Read and understand documentation related to the building of devices
- Assemble Alert and Nurse Call device components
  - Soldering
  - Hand work for modification of enclosures
  - Loading firmware
  - Records device burn-in for regulatory reporting
- Assemble and test devices for hospital use
- Able to update hardware and drivers for windows pc
- Image servers with Operating System Software
- Setup Windows OS based pc for specific use in Nurse Call
- Setup FreePBX in servers and configure for phones
- Use GUI to configure devices for Nurse Call

**Reports to:** Director of Technical Services

**Position:** Non-Exempt

**Qualifications and Skills:**

- High School Diploma or equivalent
- 20 credit hours in IT classes or equivalent experience with:
  - IT- related field work
  - Electrical device assembly
  - Hands-on work with desktop operating systems
  - Hands on work with Linux/Unix operating systems
- Basic Windows OS knowledge
- Basic Microsoft applications' installation
- Basic Linux/Unix command line interface (desired)
- Basic networking knowledge (desired)
- Basic computer hardware knowledge

**Travel Requirements:** Less than 10%

**Physical Requirements & Environmental Conditions:**

- Must be able to lift 25 lbs
- Must be able to carry 25 lbs for 200 feet
- Must be able to sit for 2 hours
- Must be able to use hand tools (manual and electric)

**Benefits Package:**

- Competitive Salary
- Company Health, Dental, and Vision Insurance
- 401(k) Match
- Short and Long-Term Disability
- Life Insurance
- Paid Time Off (PTO)